

COOKIE POLICY FOR ORIO WEBSITES

When is this cookie policy applied?

This Cookie Policy (hereinafter "Policy") describes how Orio (hereinafter together "Orio", "we", "us" or "our") uses cookies on our website. Please read this Policy carefully to understand how cookies may improve your user experience on our websites, and how you can manage cookies on your device.

What are cookies?

A "cookie" is a piece of information that is stored on your computer, tablet or phone (hereinafter together "device") when you visit a website. Cookies can help in identifying your device when you visit a website and remember helpful details of your previous visits to improve your user experience. Cookies are used by most websites, including ours.

Cookies cannot be used alone to identify you, but they may be linked directly or indirectly to you when combined with other information. In these cases, cookies may be treated as personal data. We make no effort to identify you personally from cookies. If we do, we make sure that all cookie information is processed as personal data in accordance with applicable data protection laws.

Why do we use cookies?

We use cookies to:

- give you a better user experience when you visit our websites,
- allow you to set personal preferences,
- ensure the security of our websites, and
- create statistical information about the use of our websites, and to measure the effectiveness of advertising

What cookies do we use?

We use the following categories of cookies on our websites:

Functional cookies

These cookies are essential in order to enable you to move around the website and use its features. For example, functional cookies are used to remember your login information and language settings. Functional cookies can also be used to make your visit to our websites more tailored.

Performance Cookies

These cookies collect anonymous statistical information on how people use our website. For example, performance cookies may help us understand how users browse or use our website and highlight areas that are used the most.

Targeted advertising cookies

These cookies collect information about your browsing habits. They are used to make advertising more relevant to you and your interests. We may also use these cookies to

limit the number of times you see an advert, and to estimate how the advertisements on our websites reach our users. The cookies are usually placed by third party advertising networks to create information about your interests through your online behaviour.

Other third party cookies

We also may have social media cookies on our websites. These cookies allow you to share what you've been doing on the website on social media, such as Facebook, Twitter, and LinkedIn. We are not responsible for such cookies. Please read the privacy policies of these third parties carefully.

How long are cookies retained on my device?

The storage time for cookies on your device is divided into two categories.

Session cookies

Session cookies are set per session, meaning that they last until you close your browser. Session cookies are not stored on the hard drive of your device.

Persistent cookies

Persistent cookies are stored on your hard drive until you delete them or they reach their expiry date. We will not store cookie information from persistent cookies for longer than a maximum of 2 years.

On SaabParts.com we place the following cookies:

Episerver Cookies

Episerver is the platform on which Saabparts.com is built. As a part of the platform functionality certain cookies are placed on your computer.

The following cookies are placed with all visitors:

Name	Description	Expiration
ASP.NET_SessionId	Used to follow the session through an ID	Session
__RequestVerificationToken	Used to defend the site against CSRF	Session

Google Analytics is a web analytics service provided by Google, Inc. Google Analytics place cookies in order for us to evaluate and report on the usage of our website. This is a tool which is used on most websites and all data is anonymous, which means that the cookies don't contain any personally identifiable information. These cookies help us understand our visitors' behavior and allows us to make changes and that way improve the user experience. Good for you, and good for us.

Name	Description	Expiration
_ga	Used to distinguish between users	730 days
_gid	Used to distinguish between users	48 hours

_gat	Does not store any user information, but is only used to limit the number of requests made to doubleclick.net for retargeting purposes	Session
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Leadsius Cookies

Leadsius is an email and marketing tool that we use to facilitate the communication with our visitors. To analyze and improve our communication Leadsius place cookies when you visit our website.

Name	Description	Expiration
_ls_id_*ef_vs_	Is used to deliver insights that help make our communication more effective for both parties	Session
_ls_id_*ef	Is used to deliver insights that help make our communication more effective for both parties	730 dagar
PHPSESSID	Is used to deliver insights that help make our communication more effective for both parties	Session

Hotjar Cookies

Name	Description	Expiration
_hjIncludedInSample	Session cookie which identifies whether the visitor is included in the segment used to create a funnel	Session

MixPanel Cookies

Name	Description	Expiration
mp_*	Set by MixPanel to track the user behaviour on our platforms	365 days

VE Interactive Cookies

Name	Description	Expiration
__ssid	Unclassified	365 days
VeSessionId	Unclassified	Session
B5B5BDC7-F975-493C-AFB8-85695C0026F1	Unclassified	24 hours

Bing Cookies

Name	Description	Expiration
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_uetsid	Remarketing cookie used to distinguish between users	24 hours
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Facebook Cookies

Name	Description	Expiration
fr	Used by Facebook to deliver a number of advertising products	90 days

Livechatinc Cookies

LiveChat is a chat function that we use to simplify the communication between you and us. To make this process work, the following cookies are set:

Name	Description	Expiration
__livechat	Used to hide the user's personal customisation of LiveChat.	30 days
__livechat_lastvisit	Stores when the user last used LiveChat.	Session
3rdparty	Used to hide the user's personal customisation of LiveChat.	Session
main_window_timestamp*	Used to hide the user's personal customisation of LiveChat.	Session
recent_window	Used to hide the user's personal customisation of LiveChat.	Session
__lc_vv	Unclassified	Session
message_text	Unclassified	Session
notification[status_ping]	Unclassified	Session

What are my options to manage cookies on my device?

You can accept or refuse cookies through your browser settings. You can also clear your cookie history from your browser settings.

Accepting cookies is usually the best way to make sure you get the best from our websites. If you refuse cookies, some aspects of our websites site may not work on your device, and you may not be able to access all areas of our websites. For this reason, we recommend that you accept cookies.

I still have some questions about cookies. Who can I contact?

If you wish to know more about the use of cookies on our website, please feel free to contact us at info@orio.com